



# Epic systems **COMPANY PROFILE**

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2A Taha Hussain Street - Zamalek - Cairo - Egypt

## About Company

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Epic Systems is a leading independent Information Technology services company dedicated to delivering innovative business and technology solutions to clients worldwide. With a team of exceptionally talented and experienced professionals, we are committed to providing cutting-edge technology across various sectors, including business, education, industry, communication, and beyond.



CEO

**Hisham Abdel Maguid** has an Engineering Degree from Columbia University (Industrial Engineering & Operations Research). Acquired 27 years of software, marketing, sales and general management experience in IT and Manufacturing. Worked 10 years for IBM (USA & Middle East) in IBM's Information Systems department. **Eng. Hisham Abdel Maguid** held several Executive posts for Industrial companies.



## Our Mission

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To deliver unparalleled IT services and solutions that are tailored to meet the unique needs of our clients. We are dedicated to building long-term partnerships based on trust, integrity, and professionalism, and to providing our clients with the support and guidance they need to navigate the ever-changing landscape of technology. Our goal is to empower our clients to achieve their goals and shape their futures by providing them with the latest technologies and progressive solutions, while delivering exceptional service and exceeding expectations.



## Our Vision

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To be a leading provider of innovative IT solutions that help businesses around the world to grow and thrive. We aim to be the partner of choice for organizations seeking to harness the power of technology to drive growth and success.

## CUSTOMER REGION



Canda

Egypt

UK

Germany

Saudi Arabia

## Our Process

At Epic Systems, our team adheres to a set of core principles that guide us in delivering exceptional results for our clients while enhancing both teamwork and performance.



Customer Satisfaction



Welcome change



Deliver Frequently



Working Together



Motivated Team



Face to Face



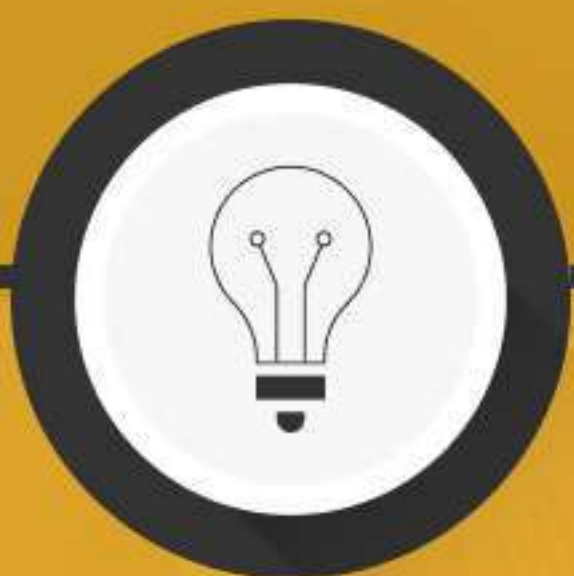
Working Software



Constant Pace



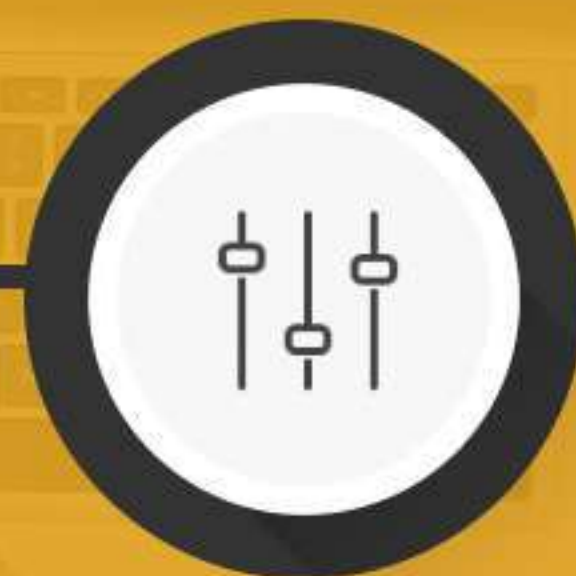
Good Design



Simplicity

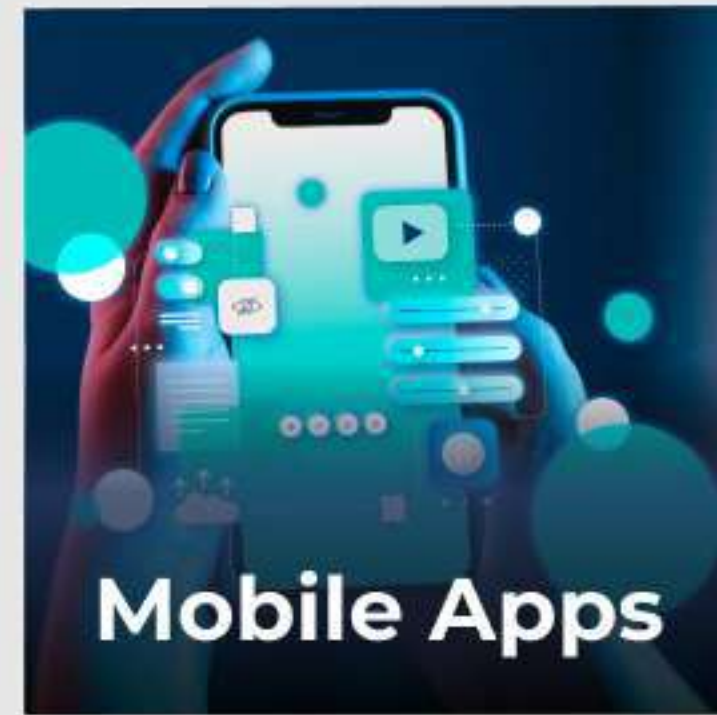


Self Organized



Reflect and Adjust

# Our Services



**Mobile Apps**



**Web Apps**



**Desktop Apps**



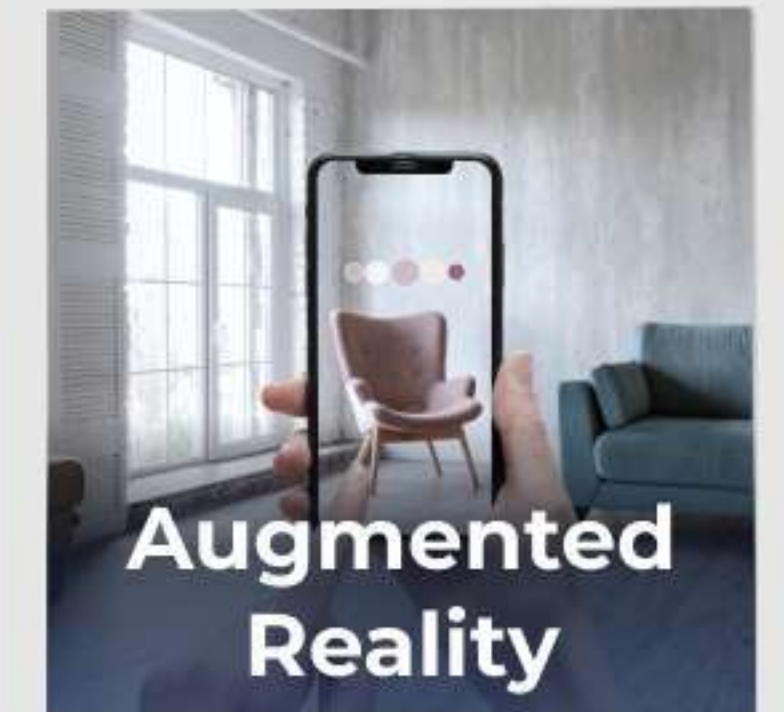
**AI Solutions**



**UI/UX services**



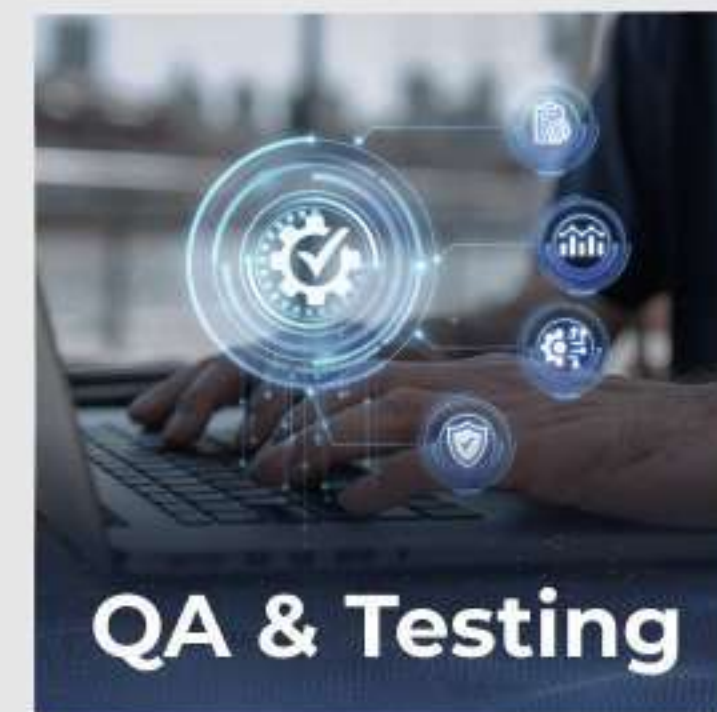
**Software Consulting**



**Augmented Reality**



**Virtual Reality**



**QA & Testing**



**Software Maintenance**



Accounting  
Solution

## Features

- Comprehensive Financial Reports
- Transaction Summary
- Customer Account Management
- Payment Document Generation
- Accounting entries
- Expense Tracking
- Multi-currency Support
- Customizable Chart of Accounts

## Where to Fit ?

- Sales Departments
- Companies
- Pharmacie
- Supermarkets
- Grouped Retail Business





E-Invoice &  
E-Receipt

## Features

- Tax Invoice Issuance
- Credit Note Issuance
- Debit Note Issuance
- ETA API Integration
- Cloud-Based System
- Digital Signature Support

## Where to Fit ?

- Retail Business
- Service Providers
- Manufacturing
- Importers and Exporters
- E-Commerce





**Purchasing  
Solution**

## Features

- Purchase Requisition Creation
- Vendor Records and Transactions
- Purchase Approvals
- Vendor and Supplier Management
- Vendor Segmentation
- Purchase Order Generation
- Receipt Tracking

## Where to Fit ?

- Startup
- Corporate
- Real-state companies
- Travelling Agency
- Commercial Companies



## Features

- Cost and Time Savings
- Advanced Search Capabilities
- Retention Management
- Data Loss Prevention
- Expense Tracking
- Easy upload
- Automated Archiving

Archiving  
Solution

## Where to Fit ?

- Businesses and Corporations
- Government Agencies
- Healthcare Providers
- Educational Institutions
- Legal Firms
- Financial Institutions
- Non-profit Organizations





## Inventory Solution

## Features

- Dynamic Item Categories
- Item Transaction Reports
- Live Stock Reports
- Stock Evaluation
- Serial Number Tracking
- Real-Time Data Updates
- Inventory Forecasting and Control
- Multi-location Support
- Reorder Point Automation
- Barcode Integration

## Where to Fit ?

- Barcode Integration
- Manufacturing Companies
- E-Commerce Platforms
- Wholesale Distributors
- Healthcare Providers
- Construction Companies
- Food and Beverage Industry



## Features

- Customer Records and Transactions
- Proposals and Price Lists
- Leads Segmentation
- Sales Order Generation
- Sales Activity Tracking
- Invoice Generation
- Daily Visits Reports & Work Schedules
- Interactive Dashboard
- Commission Tracking
- Sales Team Collaboration
- Customizable Reports

## Where to Fit ?

- Retail Businesses
- E-Commerce Platforms
- Wholesale Distributors
- Service Providers
- Technology Companies
- Healthcare Providers



## Features

- Item Issue Tracking
- Item Transaction Reports
- Technician Task Assignment
- Technical Report Creation
- Maintenance Request Organization
- Spare Parts Inventory Management
- Work Order Management
- Maintenance History Tracking
- Warranty Tracking
- Maintenance Cost Analysis

## Where to Fit ?

- Manufacturing Companies
- Facility Management
- Transportation and Logistics
- Healthcare Providers
- Construction Companies



**CRM  
Solution**

## Features

- Contacts Management
- Leads Management
- Opportunities Management
- Email Integration
- Customer Analysis and Charts
- Customer Segmentation
- Calls Log Collection and Reports
- Customer Surveys
- Proposal Creation
- Ticketing System
- Customer Portal
- Customer Activity Tracking

## Where to Fit ?

- Retail Businesses
- E-Commerce Platforms
- Service Providers
- Technology Companies
- Healthcare Providers
- Financial Services
- Real Estate





POS  
Solution

## Features

- Offline Mode Functionality
- Invoice Creation
- Returns Creation
- Inventory System Integration
- Accounting System Integration
- E-Receipt System Integration
- Multi-Branch Management

## Where to Fit ?

- Retail Stores
- Restaurants and Cafes
- E-Commerce Platforms
- Service Providers
- Event Management
- Hospitality Industry
- Wholesale Businesses
- Entertainment Venues

Cash



## Visitor Management

## Features

- Temporary and Permanent Access Card Issuance.
- Visit Time Control and Limitations.
- Unlimited Company, Employee, and Visitor Support.
- Multi-ID Support: National, Passport, Driver, Car, Government IDs.
- Online & Offline System Compatibility (On-premises & Cloud).
- Instant Record & Image Capture.
- Blacklist Alerts.
- Visitor Analytics.
- Pre-Registration of Visitors.
- Multi-Site Support.
- Visit Time Control and Limitations.

## Where to Fit ?

- Corporate Offices.
- Educational Institutions.
- Healthcare Facilities.
- Government Offices.
- Event Venues.
- Manufacturing Facilities.
- Retail Stores.
- Entertainment Venues.



## Features

- Learn to write letters.
- Interact with Animals through Augmented Reality technology.
- Animal feeding game.
- Learn Spelling.
- Painting.
- Learn animals named in three languages and know information about them.
- Learn the grammar of the Arabic language.

Magic letters  
Game

## Where to Fit ?

- Nurseries.
- Preschools.
- Individual children's.
- Montessori learning centers.
- Learning and gamification programs for kids.

العروف  
العجيبه



## Where to Fit ?

## Features

- Marker Scanning.
- Digital Content Display.
- 3D Models.
- Animations.
- Interactive Elements.
- Social Media Sharing.
- Image Recognition Technology.
- Location-Based Content
- Customizable User Interface
- Cross-Platform Compatibility

- Advertising
- Retail
- Education
- Tourism
- Real Estate
- Entertainment
- Events
- Museums and Galleries
- Healthcare
- Automotive





## Features

- Uses the latest and most powerful ideas in data visualization.
- Utilizes Animated Motion Charts to present data.
- Tells a clear story of large amounts of raw data.
- Eliminates the burden of reading bulk numbers and text.
- Adds a new variable "T" or Time to traditional graphs used in data visualization.
- Presents data in an enjoyable story format.
- Eliminates the static shapes and colors in normal charts.

## Where to Fit ?

- Business Intelligence.
- Finance and Banking.
- Marketing and Advertising.
- Transportation and Logistics.
- Social Sciences and Research.
- Supply Chain Management.
- Energy and Utilities.
- Government and Public Sector.
- Healthcare.
- Education.





Operations Staff  
Tracking

## Features

- Real-Time Tracking for Outdoor Technical Staff.
- Offline Tracking Capability.
- Real-Time Messages and Notifications.
- Forged Action Detection.
- Time and Attendance Management.
- Daily Task Creation.
- Overtime Tracking.
- Leave Management.
- Performance Metrics.
- Job Site Check-in/Check-out.

## Where to Fit ?

- Construction.
- Manufacturing.
- Logistics.
- Security Services.
- Cleaning and Janitorial Services.
- Agriculture.

TrackM



## Features

### Augmented Reality

- Images Recognition.
- Objects Recognition.
- 3D on the floor.
- Augmented Geo-Locations.

### Virtual Reality

- Cardboard videos.
- Walkthrough VR.
- Interactive 360.
- Panorama (Images & Videos).
- Oculus Rift Apps.

## Where to Fit ?

### Augmented Reality

- Magazines.
- Educational Books.
- Furniture Industry.
- Restaurants.
- Cars Agencies.
- Tourism.

### Virtual Reality

- Real Estate.
- Education.
- Events.

**At Epic Systems**, we specialize in providing cutting-edge AI services and solutions that help businesses across a wide range of industries to harness the power of data and enhance their operations. Our team of expert data scientists and engineers leverages advanced AI technologies to deliver personalized, scalable, and impactful solutions that drive business value. Our AI services cover a wide range of applications, including predictive analytics, natural language processing, computer vision, and machine learning. For example, our predictive analytics services help businesses to forecast future trends, identify hidden patterns, and gain insights into customer behavior, while our natural language processing solutions enable organizations to analyze vast amounts of unstructured data, extract meaningful insights, and improve communication with customers. We also offer computer vision solutions that enable businesses to automate processes, identify anomalies, and improve quality control, as well as machine learning solutions that empower organizations to build intelligent systems, make better decisions, and reduce costs. At Epic Systems, we are dedicated to delivering innovative, reliable, and cost-effective AI solutions that help our clients stay ahead of the curve in today's rapidly evolving business landscape.

# Some Of Our Clients

## E-Invoice & E-Receipt

**ESPRESSOLAB**  
roasted with passion

EspressoLab



The brgrtruck

**MR · BAKER**

Mr.baker egypt



Elhaty



الخطوط الجوية العربية السعودية  
SAUDI ARABIAN AIRLINES

Saudi Arabian

**undagi's**  
Japanese cream filled puffs

undagi's Restaurant

**The Rocks**

**New Top Service  
For Security &  
Guarding**



Eskimo Egypt

**Eagles**  
Contractors

**SOBEK**  
SPORTS

Sobek Sports



**FALCON**  
INTERNATIONAL

Inspire Technology  
Corporation

Al-Adl for tools  
and machines

Aida Raafat Insurance  
Brokerage

# Some Of Our Clients

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## E-Invoice & E-Receipt



Al Zahra Hospital  
Dr. Mohamed  
Shalaby

Top Service For  
Cleaning Service



Mohamed Mahmoud  
Hassan Engineering  
Facility

**Be Fresh**



Gold Refrigeration

# Some Of Our Clients

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DIAMOND  
Dental Clinic

CONRAD  
HOTELS & RESORTS™

Conrad Cairo



Deutsche Bank

Deutsche Bank



Al Fanar Media

Erpcl



Axcell



بنك التعمير والسكان



Good Food, Good Life

Nestle

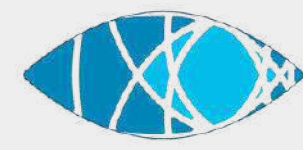


Molto

HealthcareInsights  
Your Guide to Healthcare



Freska



Mall of Arabia

Mall of Arabia



مجلس الوزراء المصري  
مركز المعلومات ودعم اتخاذ القرار

IDSC

TOLSEN  
TOOLS AND MORE



# Some Of Our Clients

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NBC Universal

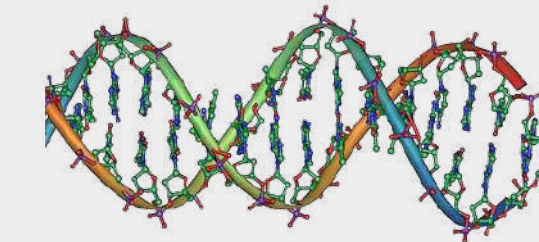
**LOOK**

Look

Al Sheraa  
Packaging  
Factory



Egypt Economic  
Development  
Conference



**DNA Profiling System**



California Garden

**TOPTECH**  
EGYPT  
Your Transformation Guru

Toptech



**Bitu-Tech**

Bitutech

**أكوافينا**

دائماً معاك

**Aquafina Saudi Arabia**



Cairo Egyptian Museum  
(Pilot Project)

جمعية الأورمان



**Marouf Group**



AlChemistry - Egypt

# Some Of Our Clients

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**PALM HILLS**  
DEVELOPMENTS



غرفة مكة المكرمة  
Makkah Chamber  
تنمية الأعمال والمجتمع

Mekkah Chamber

**Secureworks®**

Atlanta USA



Amer Group –  
Porto Sokhna



**COLDWELL BANKER**

Coldwell Banker  
- Egypt



مجموعة العجلان  
Al Ajlan Group

Ajlan Mall – Saudi Arabia



**BlackBerry**

Research In Motion  
(Blackberry) – Canada



**Deutsche Bank**

Deutsche Bank – New  
York USA



IPSOS – New York USA



**Yale**  
UNIVERSITY

Yale University –  
New Haven USA



IPSOS – London UK



**CULTNAT**  
مركز توثيق التراث  
الحضاري والطبيعي

CULTNAT - Egypt



**رؤيا**  
R O O Y A  
G R O U P

Rooya Real Estate



**UNA-NYC**  
UNITED NATIONS ASSOCIATION  
OF NEW YORK

United Nations –  
New York USA

**IAS** | INSTITUTE FOR  
ADVANCED STUDY

Princeton  
University USA

# Some Of Our Clients

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Les Rois – Egypt



AL-BOROUJ MISR  
Developments Group  
Brouj – Egypt



PACIFIC  
RESEARCH  
INSTITUTE  
Pacific Research  
Institute – California  
USA



SALMAT – Australia



BMA Medical  
Equipments - Egypt



PEOPLES' FOUNDATION

The People's  
Foundation – London  
UK



Choate Investment  
Advisors LLC –  
Boston USA



SECURE FINANCIAL GROUP, INC.  
Securing Your Future...Today

Secure Financial  
Services, Inc - Vermont  
USA



NATIONAL SECURITY  
COORDINATION SECRETARIAT  
National Security  
Coordination  
Secretariat



COMSYS – Texas USA



COM Metodi - Italy



UNIVERSITY OF MINNESOTA  
Driven to Discover®

University of Minnesota  
- Minnesota USA



Fingal County Council  
Comhairle Contae Fhine Gall

Fingal County Council  
– Ireland



Canada  
Commons

Zero Population  
Growth - Canada



Slayton Lewis – New  
York USA

# Some Of Our Clients



Vanguard Investments  
– Australia



Rice Warner Actuaries  
– Australia



Instituto Nacional



Domminant Travel



ERP Cloud Systems



Miac  
FINE FURNITURE



The National Society  
of Collegiate  
Scholars



Ainshams University



Memphis Tours



Plugn



Noor Magazine



Princeton university



TotalEnergies

Total Egypt

Click on below link to  
view Our Clients

[Epic Systems](#)

# Get in touch



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[Facebook](#)